Beyond Communications

Testing and Optimisation

Part of the Beyond Series Solution Suite



Pre-launch market-shaping communications research is a **key Beyond Blue strength**

Key challenges we see (and how we overcome them)

Connectedness: Ensuring that the core positioning is traceable back to the central customer insight.

Confidence: Realigning stakeholders' subjective expectations with clear evidence.

Our vision for communications testing

- We combine best-practice research techniques, new technologies and real-world measures to reveal the effect and implications of your communications.
- We identify opportunities for optimisation/fine tuning and leverage behaviour change models to show how to drive the desired change and overcome challenges.



We know all your internal stakeholders need to feel heard, supported and confident about the road ahead





Our five gold standard communications testing ingredients





Reminders, recaps and refreshers of your **customer truth** \rightarrow Customer truth workshops, and insight safaris to ensure comms are always connected to the insight





Ensuring you have the right KPIs \rightarrow Tailored KPIs for the right behavioural shift and utilising our benchmark database





Choosing the **right frameworks** for the **right behaviours** \longrightarrow We select from a range of behavioural science frameworks and align with the best framework suited to individual campaigns





Measuring the impact on the human, not just the HCP or patient → We use predictive analytics to ensure your visual concepts have impact while being easy to digest

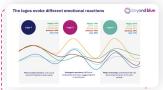




Assess the emotional resonance \longrightarrow We engage projective techniques, layered with relevant language, emotional analysis and voice emotion

We deliver insights that matter, combining an objective assessment with emotional depth. We provide guidance from start to finish to engage stakeholders and align on how to take their campaigns forward.









Get in touch to find out more







